



### Date for the Month Ending August 2024

| SN | Received                | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | 2                       | 3                                   | 4                         | 5             | 6         | 7                                 |                                | 8                                  |
| 1  | Directly from Investors | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                |
| 2  | SEBI (SCORES)           | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                |
| 3  | Depositories            | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                |
| 4  | Other Sources (If any)  | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                |
| 5  | <b>Grand Total</b>      | Nil                                 | Nil                       | Nil           | Nil       | Nil                               | Nil                            | Nil                                |

### Trend of monthly disposal of complaints

| SN | Month              | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|----------|-----------|-----------|
| 1  | 2                  | 3                                   | 4        | 5         | 6         |
| 1  | April-2024         | Nil                                 | Nil      | Nil       | Nil       |
| 2  | May-2024           | Nil                                 | Nil      | Nil       | Nil       |
| 3  | June-2024          | Nil                                 | Nil      | Nil       | Nil       |
| 4  | July-2024          | Nil                                 | Nil      | Nil       | Nil       |
| 5  | August-2024        | Nil                                 | Nil      | Nil       | Nil       |
|    | <b>Grand Total</b> |                                     |          |           |           |

\*should include complaints of previous months resolved in the current month, if any

\*\*should include total complaints pending as on the last day of the month, if any ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

| SN | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18            | Nil                                | Nil                      | Nil                      | Nil                            |
| 2  | 2018-19            | Nil                                | Nil                      | Nil                      | Nil                            |
| 3  | 2019-20            | Nil                                | Nil                      | Nil                      | Nil                            |
| 4  | 2020-21            | Nil                                | Nil                      | Nil                      | Nil                            |
| 5  | 2021-22            | Nil                                | Nil                      | Nil                      | Nil                            |
| 6  | 2022-23            | Nil                                | Nil                      | Nil                      | Nil                            |
| 7  | 2023-24            | Nil                                | Nil                      | Nil                      | Nil                            |
| 8  | 2024-25            | Nil                                | Nil                      | Nil                      | Nil                            |
|    | <b>Grand Total</b> | Nil                                | Nil                      | Nil                      | Nil                            |